

# The Appellate Authority of Ombudsperson under MGNREGA

## Job Card Holders, Know your Authority

### What is MGNREGA?





The Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) aims at providing at least 100 days of guaranteed wage employment in a financial year to every household whose adult members volunteer to do unskilled manual work. MGNREGA also aims at creating durable assets (such as roads, canals, ponds and wells), sustainable development, social inclusion, strengthening democratic processes.

### Who is the Ombudsperson under MGNREGA?

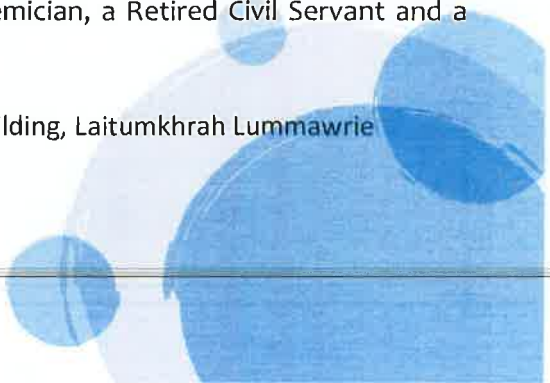
The Ombudsperson is an independent authority appointed to address grievances and complaints from MGNREGA beneficiaries and ensure transparency and accountability in the implementation of the scheme.

### Introducing the Appellate Authority of Ombudsperson:

To further ensure justice and fair play, the Appellate Authority has been established to handle appeals against the decisions, findings and awards of the Ombudsperson. In Meghalaya, the Three Member Appellate Authority of Ombudsperson under MGNREGA has recently been set up by the State Government under the office of the State Rural Employment Society (SRES), Meghalaya. The Appellate Authority consists of an Academician, a Retired Civil Servant and a Civil Society Representative.

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O/O the State Rural Employment Society, 2<sup>nd</sup> Floor Hander's Building, Laitumkhrah Lummaurie





### Key Functions of the Appellate Authority:

- ✦ The Appellate Authority listens to the appeals of the aggrieved parties who are not satisfied with the decisions made by the MGNREGA Ombudsperson.
- ✦ It reviews and re-examines the decisions or awards given by the Ombudsperson to ensure fairness and justice.
- ✦ Based on the review, the Appellate Authority will recommend corrective actions or rectifications to be taken by SRES.
- ✦ It ensures that the directives issued by them are followed properly by the concerned authorities and there is no delay in addressing grievances.

### How to File an Appeal:

- ✦ Gather all necessary documents related to your grievance.
- ✦ Submit your appeal in writing to the Appellate Authority along with the relevant documents as per the format available at our website [www.megsres.nic.in](http://www.megsres.nic.in)
- ✦ The Appellate Authority will review your case and schedule a hearing if required.

### How to contact the Appellate Authority Members:

- ✦ **Address:** State Rural Employment Society (SRES), 2<sup>nd</sup> Floor Hander's Building, Above HDFC Bank, Laitumkhrah Branch, Lum Mawrie, Shillong- 793003.
- ✦ **Phone:** 0364 2504171
- ✦ **Helpline No.:** 1800 345 0364
- ✦ **E-mail ID:** [megnregacell@gmail.com](mailto:megnregacell@gmail.com)

The Appellate Authority under MGNREGA is committed to upholding your rights and ensuring a fair and transparent grievance redressal process. Together, let's build a more accountable and just society.

**Your Rights, Our Commitment**

O/O the State Rural Employment Society, 2<sup>nd</sup> Floor Hander's Building, Laitumkhrah Lum Mawrie

